red kite

PRODUCT SAFETY NOTICE

Push Me Cruise Travel System | Parking Brake



AFFECTED BATCHES

RK4551 – RK4632

Please check the batch reference on your product or packaging. If you cannot locate it, contact our Customer Service team.

Why are we issuing this notice?

We have identified that the parking brakes on a small number of Push Me Cruise travel systems may not operate as intended. A brake that does not hold the pushchair securely could allow it to move unexpectedly and cause injury.

What should you do?

STOP USING THE PUSHCHAIR UNTIL IT HAS BEEN CHECKED.

Please check the batch number on the sewn-in label inside the basket of your Push Me Cruise and compare it with the affected batch range shown in this notice.

If your Push Me Cruise is within the affected batch range, please contact us to arrange a free return for a full safety check and upgrade to the brake components. The inspection, upgrade and return carriage will be provided free of charge.

How to arrange your free safety check

1. Contact Red Kite Customer Service using the details below.
2. Provide your name, contact details, batch reference and proof of purchase (if available).
3. Our team will explain the return arrangements and organise your free inspection and brake upgrade.

Contact Red Kite

Email: customerservice@redkitebaby.com

Telephone: 01454 326 568

We apologise for any inconvenience and thank you for helping us maintain the safety and quality of our products.